



Board Meeting Minutes

July 8, 2025

Call to Order: The meeting convened at 9 a.m. with the following present:

Holly Kessler, Chair
Isabel A. M. Cole, Member
Bob Battles, Member
Anita Booker-Hay, Chief Industrial Appeals Judge
Bob Liston, Chief, Administrative Services
Christy Sterling, Human Resources Manager
Brian Watkins, Chief Legal Officer
Jay Raish, Confidential Secretary

Guests: Ann Thomas-Riedel, Courtne Eastman, Meggan Blankenship,
Katherine Mason on behalf of Washington Association for Justice

Changes to Agenda: None.

Approval of Minutes: The July 1, 2025 Board Meeting Minutes were approved.

BAMS Progress: Anita reported we are working on a mail issue; migration of documents from closed files continues; we are hosting ongoing training sessions; and we are still triaging reported issues. Brian reported on a meeting with AAG Elizabeth Lagerberg, who helped us on the Delaney bid and contract. She assured us that it is common to have glitches in rollout when you have a legacy system that doesn't play well with Salesforce.

Management Update: Anita is requesting to fill the vacancy created by the departure of IAJ Robert Jimerson. The request was unanimously approved. Hearing run changes will occur in November, and the bid process will open at the end of July. Bob reported on end of biennium activities and the headquarters facility change. Christy reported on L&I claims.

Public Comment: Katherine Mason reiterated the prior comments that technology change is challenging, but the new technology will probably be more intuitive for future hires, and she is happy to help facilitate communication if needed. She shared that there was direction from a judge to email documents because they weren't confident documents would be available in the new system. We clarified that was probably in the first days of the conversion when judges were being careful. Documents in active cases have been transferred to our new system.

Executive Session: We entered Executive at 10:15 for 10 minutes to discuss performance of a public employee. We came out of Executive Session at 10:22 a.m. No actions were voted on.

Meet New IAJS: Welcome to Ann Thomas-Riedel, Courtnie Eastman, Meggan Blankenship.

Adjournment: There being no further business to discuss, the meeting was adjourned at 11:00 a.m.

Respectfully submitted,

/s/

Jay Raish,
Confidential Secretary